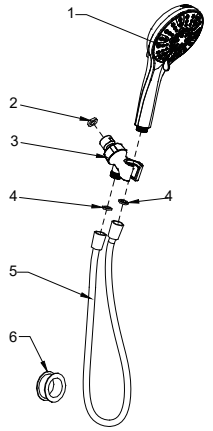
Installation Guide

Thank you for choosing and using our products.

After opening the package, please check the parts according to the following table.

Please note that each of shower heads have been tested with water pressure at our factory for quality assurance, it is normal if water stains appear on the surface, thank you!

Note: This guide applies to different styles of hand showers.



Part #	Name	Quantity
1	Hand shower	1
2	Rubber washer (Pre-assembled)	1
3	Shower arm mount	1
4	Rubber washer (Pre-assembled)	2
5	Shower hose	1
6	Teflon tape	1

INSTALLATION

1. Remove the old shower head from the shower arm.
2. Clean the threads on the shower arm. There may be residual thread sealing tape or mineral deposits, which can be removed using mild soap, water, and/or an old toothbrush.
3. Wrap white Teflon tape tightly around the shower pipe threads, making 4 to 5 even wraps in a clockwise direction. (Refer to Fig. 1)
4. Screw the shower arm mount onto the end of the shower pipe in a clockwise direction. Insert the rubber washers (4) into both ends of the shower hose (5), then connect the hose to the shower arm mount (3) and the hand shower (1). Place the hand shower into the bracket. (Refer to Fig. 2)
5. Turn on the water and check for leaks. If leaks occur, turn off the water and check the connections to ensure that the washers are properly placed and tighten the connections further.

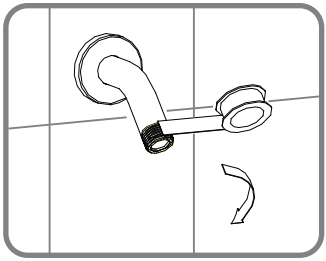


fig.1

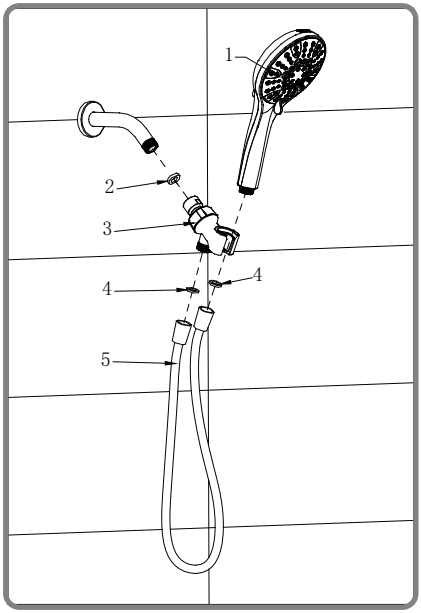
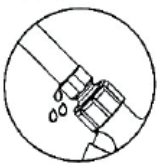
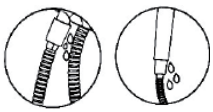


fig.2

CLEANING & MAINTENANCE

- To maintain proper working performance, clean your shower head when mineral deposits appear on the spray nozzles. To remove mineral deposits, gently rub the rubber nozzles on the face of the shower head.
- For heavier deposits, remove the shower head and soak it face-down in 1-2 cups of white vinegar (use white vinegar only) for about 2-3 hours.
- Do not clean or rinse any part with harsh chemicals, heavy-duty cleaners, or abrasives, as they may damage the parts or finish.

TROUBLESHOOTING GUIDE

Problem	Solution
No water flow from installed shower head	**a. Ensure the previous shower washer is not inside the shower pipe.** **b. Confirm there is only one washer in the pivot ball.** **c. Make sure the showerhead is not in pause mode**
Low water pressure or missing spray patterns	**a. Clean shower head in vinegar/water solution. (See cleaning &maintenance section).** **b. Clean the filter screen of the washer located in the pivot ball.** **c. Replace or remove the flow restrictor inside the shower head .**
Water pause mode does not shut off completely.	**For safety, in pause mode, water drips instead of shutting off entirely. This reminds users that water is paused but not fully off. To save water and prevent hose damage, always turn off the water valve after use.**
Leaking at pipe-to-pivot ball connection. 	**a. Ensure only one washer is seated in the connection, lying flat without bends or damage.**  **b. Do not over-tighten the connection, as excessive force can deform the washer and cause to leaks.** **c. If the washer is damaged, replace it with the spare washer or wrap more Teflon tape on the shower pipe threads.**
Leaking at the hose-to-bracket or hose-to-hand shower connections. 	**a. Ensure only one washer is seated in the connection, lying flat without bends or damage** **b. Confirm whether the washer is damaged, and if so, replace it with the spare washer.** **c. Contact Bright Showers for a hose replacement.**
The plastic O-ring inside the shower bracket is cracked. 	**The plastic O-ring around the ball joint has deliberate cracked design and is not defective.**
Bracket is too stiff to adjust the angle or too loose to hold the handheld shower securely	**Loosen or tighten the bracket nut using an adjustable wrench.(Contact Bright Showers for further instructions)**

If you have any questions or concerns about this product, please don't hesitate to contact us. Thank you for choosing us as your Premier Bath Fixtures.
Email: customersupport@brightshowers.com